

Mobile Crisis Response Team

A mental health crisis can be a scary time for the individual experiencing the crisis and their loved ones. Our Mobile Crisis Response Team (MRT) provides on-site mental health crisis intervention and management.

Families may not know how to help or where to turn for professional support. In some situations, the emergency room (ER) is the best place to go. But many ERs aren't prepared to provide the appropriate level of treatment for someone having a psychiatric issue. This can lead to long wait times and frustration while the ER team brings in the necessary providers. In these situations, the BayCare Behavioral Health MRT has the experience and expertise to:

- Rapidly respond, accurately assess and provide effective early intervention for those in crisis
- Make clinical decisions concerning the individual's immediate safety
- Help those in crisis with navigating their entry into behavioral health care

Who We Serve

Individuals of all ages in crisis in Pasco or Hernando counties

Where to Call and When

When to call 911:

- If there's an immediate need for medical care
- If there's an immediate risk of attempting suicide
- If there's an immediate risk for aggression or violence or a crime has been committed

When to call MRT: A crisis can display in a variety of ways. There's no single indicator but here are some signs to look for before calling the MRT:

- Unable to complete daily tasks
- Saying, writing or insinuating that they'll hurt themselves or others
- Withdrawing
- Experiencing impulsive, risk-taking, reckless or aggressive behaviors
- Dramatic shifts in mood, eating or sleeping
- Feeling of meaninglessness, hopelessness or no purpose in life
- Feeling a sense of entrapment or no way out
- Rage, uncontrollable anger, seeking revenge



If you're in crisis, call:

- **Hernando County:**
(352) 467-OKAY (352-467-6529)
- **Pasco County:**
(727) 372-HELP (727-372-4357)

Services We Provide

- Screening and assessment
- Phone consultation
- Safety planning
- Facilitate stabilization services
- Short-term crisis counseling
- System navigation
- Development of coping skills
- Linkage and follow up to services
- Peer support
- Psychiatric follow up
- Community education

Frequently Asked Questions

When is the MRT available?

MRT services are available 24/7 from a team of professionals who are trained in crisis intervention skills to make sure that support and services are available when needed.

Will I be charged for the service?

No.

Does the MRT provide transportation?

The MRT helps individuals and their families arrange for transportation if necessary.

Who's on the team?

Licensed and master's degree-level counselors, board-certified child psychiatrists and peer specialists

How long will the MRT spend with me?

If face-to-face services are required, the response time is within 60 minutes. On average, the MRT provides three days and up to two weeks of crisis after-care and follow-up services.

Where are services provided?

Most services are field based, provided in school, community settings or at home. Clinic-based follow-up services may be scheduled for psychiatric evaluations, medication management, counseling, multidisciplinary staffing, etc.

What happens when the MRT is dispatched?

A member of the team will travel to the site of the crisis and:

- Meet with the individual and family and/or the individual's support network
- Complete screening, assessment and safety plan
- Consult with psychiatrist, if needed
- Connect with peer support, if needed
- Provide short-term crisis counseling
- Provide brief clinical intervention that addresses behavior and safety
- Assist with the coordination of follow-up services, if needed

For more information:

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This program is provided in partnership with the Florida Department of Children and Families, the Central Florida Behavioral Health Network, Lutheran Services Florida, the Pasco County School Board, the Hernando County School Board, the Hernando County Sheriff's Office and the Pasco County Sheriff's Office.



[BayCareBehavioralHealth.org](https://www.BayCareBehavioralHealth.org)

Mobile Response Teams Contact Number

County:	MRT (Mobile Response Teams):	Telephone #
Alachua	Alachua County Crisis Center Meridian Behavioral Healthcare, Inc. (Team B)	352-264-6789 800-330-5615
Baker	Meridian Behavioral Healthcare, Inc. (Team E)	800-330-5615
Bay	Life Management Center of Northwest Florida, Inc.	850-522-4485
Bradford	Meridian Behavioral Healthcare, Inc. (Team E)	800-330-5615
Brevard	Brevard C.A.R.E.S.	321-213-0315
Broward	Henderson Behavioral Health	954-463-0911 Adults 954-677-3113 option 3 for Youth
Calhoun	Life Management Center of Northwest Florida, Inc.	850-522-4485
Charlotte	The Centers for Progress and Excellence (Team A)	844-395-4432
Citrus	LifeStream Behavioral Center (Team A)	352-408-6625
Clay	Clay Behavioral Health Center, Inc.	904-291-4357
Collier	The Centers for Progress and Excellence (Team B)	844-395-4432
Columbia	Meridian Behavioral Healthcare, Inc. (Team A)	800-330-5615
DeSoto	Centerstone of Florida	941-720-5014
Dixie	Meridian Behavioral Healthcare, Inc. (Team C)	800-330-5615
Duval	Child Guidance Center	904-982-4911
Escambia	Lakeview Center, Inc.	866-517-7766
Flagler	Stewart Marchman Act Behavioral Healthcare	800-539-4228
Franklin	Apalachee Center, Inc.	800-342-0774
Gadsden	Apalachee Center, Inc.	800-342-0774
Gilchrist	Meridian Behavioral Healthcare, Inc. (Team C)	800-330-5615
Glades	The Centers for Progress and Excellence (Team C)	844-395-4432
Gulf	Life Management Center of Northwest Florida, Inc.	850-522-4485
Hamilton	Meridian Behavioral Healthcare, Inc. (Team D)	800-330-5615
Hardee	Peace River Center	863-519-3744 or 1-800-627-5906
Hendry	The Centers for Progress and Excellence (Team C)	844-395-4432
Hernando	BayCare Behavioral Health	352-467-6529
Highlands	Peace River Center	863-519-3744 or 1-800-627-5906
Hillsborough	Gracepoint	813-272-2958
Holmes	Life Management Center of Northwest Florida, Inc.	850-522-4485
Indian River	New Horizons of the Treasure Coast	772-468-3909 / 772-672-8470 / 211
Jackson	Life Management Center of Northwest Florida, Inc.	850-522-4485
Jefferson	Apalachee Center, Inc.	800-342-0774
Lafayette	Meridian Behavioral Healthcare, Inc. (Team D)	800-330-5615
Lake	LifeStream Behavioral Center (Team B)	352-408-6625
Lee	The Centers for Progress and Excellence (Team A)	844-395-4432
Leon	Apalachee Center, Inc.	800-342-0774
Levy	Meridian Behavioral Healthcare, Inc. (Team C)	800-330-5615
Liberty	Apalachee Center, Inc.	800-342-0774
Madison	Apalachee Center, Inc.	800-342-0774
Manatee	Centerstone of Florida	941-720-5014
Marion	The Centers	352-402-2890
Martin	New Horizons of the Treasure Coast	772-468-3909 / 772-672-8470 / 211
Miami-Dade	Banyan Health Systems	305-774-3616
Monroe	Guidance Care Center, Inc.	305-434-7660 ext.8
Nassau	Starting Point Behavioral Healthcare	904-225-8280
Okaloosa	Lakeview Center, Inc.	866-517-7766
Okeechobee	New Horizons of the Treasure Coast	772-468-3909 / 772-672-8470 / 211
Orange	Devereux Advanced Behavioral Health (Team A)	211/407-839-4357
Osceola	Devereux Advanced Behavioral Health (Team B)	211/407-839-4357
Palm Beach	South County Mental Health Center	South County: 877-858-7474 North County: 561-693-8681 Belle Glade: 561-382-3555 211
Pasco	Baycare Health System/Baycare Behavioral Health	727-372-4357
Pinellas	Personal Enrichment Mental Health Services	727-362-4424
Polk	Peace River Center	863-519-3744 or 1-800-627-5906
Putnam	Children's Home Society of Florida	386-872-2254
Santa Rosa	Lakeview Center, Inc.	866-517-7766
Sarasota	Jewish Family & Children's Services of the Suncoast	941-374-3213
Seminole	Devereux Advanced Behavioral Health (Team C)	211/407-839-4357
St. Johns	St. Augustine Youth Services	911
St. Lucie	New Horizons of the Treasure Coast	772-468-3909 / 772-672-8470
Sumter	LifeStream Behavioral Center (Team A North Sumter) (Team B South Sumter)	352-408-6625
Suwannee	Meridian Behavioral Healthcare, Inc. (Team D)	800-330-5615
Taylor	Apalachee Center, Inc.	800-342-0774
Union	Meridian Behavioral Healthcare, Inc. (Team E)	800-330-5615
Volusia	Stewart Marchman Act Behavioral Healthcare	800-539-4228
Wakulla	Apalachee Center, Inc.	800-342-0774
Walton	Lakeview Center, Inc.	866-517-7766
Washington	Life Management Center of Northwest Florida, Inc.	850-522-4485