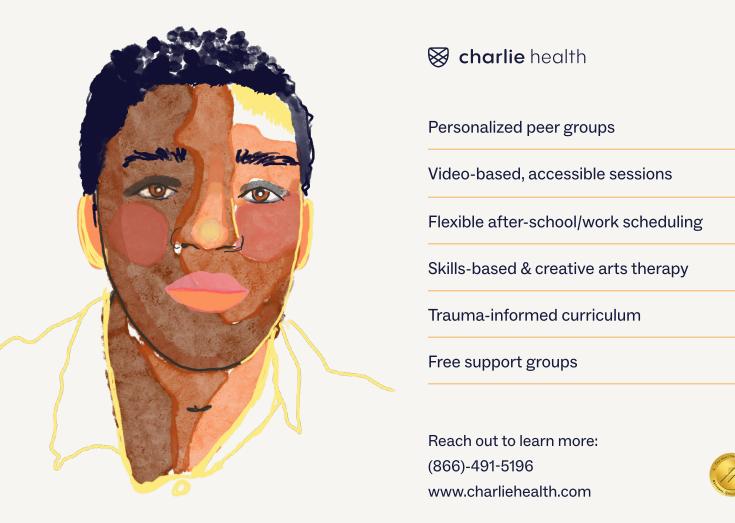


# Personalized treatment for teens, young adults, and their families.

Charlie Health's virtual Intensive Outpatient Program (IOP) is designed for teenagers and young adults who need more than once-weekly therapy. Our program consists of customized peer groups, individual therapy, and family therapy. We accept nearly all commercial health plans (including Optum/United, Aetna, Cigna, BCBS, and local plans), Medicaid (in states where IOP is covered), and self-pay.





# **Southeast Professional Referral Process**

Charlie Health welcomes the opportunity to partner and collaborate with other providers, organizations, and community members to provide excellent care to your patients. The below process is designed to keep things simple, and get your patients connected to care as soon as possible.

### **Reach out**

Contact us in whatever way works best for you and your organization:

- Email: admissions@charliehealth.com
- Call: (866) 491-5196
- Fax: (406) 720-7793
- Online referral portal: <u>charliehealth.com/referrals/southeast</u>

# Provide basic info

To get the admissions process started, please have the following information ready:

- Patient name
- Date of birth
- Guardian/client contact info
- Insurance info (if you have it!)

# Stay connected

Charlie Health will take it from here, coordinating and scheduling with the client and/or family. We'll keep you in the loop as needed throughout the admissions process and treatment. Reach out directly with any and all questions.

#### 😸 charlie health



# Florida Referral Process

Charlie Health's virtual Intensive Outpatient Program (IOP) looks forward to partnering and collaborating with other providers, organizations, and community members to provide care to your clients (ages 11–33). Please reach out to me and follow the process below to get your clients connected to care as soon as possible.

#### Provide basic info

To get the admissions process started, please have the following information ready:

- Client name and date of birth
- Guardian/client contact info
- Insurance info (if you have it)

# Stay connected

Charlie Health will take it from here, coordinating and scheduling with the client and/or family. We'll keep you in the loop as needed throughout the admissions process and treatment.



# Hi, I'm Jamie Whitacre

I'm a Clinical Outreach Senior Manager in Florida. I'd love to hear from you:



jamie.whitacre@charliehealth.com (727) 291-3340 outreach.charliehealth.com