

Question

Page 33, Section L, Required Forms, indicates to include three forms with our proposal as noted below:

- a. Vendor Information & Affirmation Form;
- b. Quote Annual Pricing; and
- c. Vendor Information, Remarks/Exceptions & Pricing

Item a, Vendor Information & Affirmation Form - Is this referring to page 33? **Yes**

Item b, Quote Annual Pricing - Please clarify where this form can be found. **Page 34 -35**

Item c, Vendor Info, Remarks/Exceptions and Pricing - This appears to be found on pages 34-45. Please confirm. **Page 34 – 35**

1. During the site tour, participants were informed that Wednesdays and Thursdays were the business days of the week for intakes. Please provide statistics sufficient to determine the average daily intake volume for each of the seven days of the week. Please also indicate peak hours during which intakes occur (e.g., between 16:00 and 20:00 on Thursdays, etc.). **Stats attached**
2. The RFQ indicates that in CY 2016, there were just under 600 emergency department trips, while in CY 2017 and 2018 there were over 700. What accounts for the large increase in volume? **This could be any number of reasons, pre-books, jail population, etc.**
3. On page 14 of the RFQ, the PSO indicates that "All inmates on direct or psychiatric observation will be seen daily by the psychiatrist." Can this responsibility also be fulfilled by a psychiatric ARNP? **Answer is on the PSO website Document titled Vendor Question 2**
4. On page 17 of the RFQ, the PSO provides requirements for methadone treatment of pregnant inmates. Is the arrangement with Operation PAR currently in place? **Yes** And can the PSO confirm that pregnant inmates are transported to Operation PAR to receive methadone? **Yes** If this is not the case, please explain the reason for transport.
5. In "Vendor Questions – 1" question #15, it states, "Refer to PSO Annual Reports posted on the PSO Website." We are unable to locate. The 2016 and 2017 files included with the answers are titled "Court Services Bureau 2016/2017 Annual Report." But the 2018 medical stats aren't labeled as such. Wondering if these are the correct documents, can you please clarify and assist where to find the full PSO Annual Reports? **An annual report is not available for 2018; medical stats were provided for 2018**
6. In "Vendor Questions – 1" question #9, it states, "Wellpath agreements are proprietary. PSO contracts are posted on the PSO Website." We are unable to locate. Can you please assist? **Contracts posted on 15 & 18 Feb 2019**
7. We appreciate the assistance the PSO has provided with answers to questions, and want to be sure we understand our obligations based on these answers. At the top of page 5 on "Vendor Questions 2," the PSO indicates that the contractor staff are responsible for conducting suicide precautions and mental health observation, not Court Services Bureau staff. **No, PSO staff conduct observations at indicated intervals throughout the day. Vendor will observe as proposed.**

Does this mean that successful respondents will be responsible for stationing staff outside cells to observe inmates while they are on suicide precautions or mental health observation?

If so, it would be helpful to have more precise information. First, the medical statistics that were provided with answers include bar graphs for the number of suicide watch events and

total number of days for all suicide watches, but unlike other metrics on the graph, numerical values are not provided for these two metrics. Please provide these numerical metrics for 2016, 2017, and 2017 (not just visual bar graphs) so that bidders can understand the total volume of suicide watches and total number of days for all suicide watches.

8. Second, please clarify whether one mental health or nursing staff may observe more than one inmate on suicide precautions or mental health observation at a time. We recognize that inmates requiring suicide precautions or mental health observation can be placed in any cell on any medical wing and are trying to understand whether the number of suicide precautions/mental health observations translated directly to the number of staff who are needed, or if there is a more efficient means of meeting the PSO's goals. Adding staff to observe inmates on suicide precautions and mental health observation is likely to increase the size and cost of staffing healthcare services for the PSO. **Vendor will observe inmates in accordance to their proposal. PSO staff conduct one-on-one, 15 or 30 minute checks as needed.**
9. In regards to Section 18, Pharmacy Services, Is the requirement to have medications delivered a minimum of TWO times per day, Monday through Friday and once on weekends new to this RFQ? **Yes this is the minimum**
10. In regards to Section 18, Pharmacy Services, If medications are required to be delivered twice a day, is it the intent that PASCO will receive two separate shipments of medications, and what are the expected times to receive these medications? **This is open to proposals.**
11. In regards to Section 18, Pharmacy Services, Is the delivery from the back up pharmacy included in the request to have medications delivered twice a day? **This is open to proposals.**