



Florida Corrections Accreditation Commission, Inc.

P.O. Box 1489 ~ Tallahassee, FL 32302
(800) 558-0218 ~ (850) 410-7200

June 19, 2018

Sheriff Chris Nocco
Pasco Sheriff's Office
Court Services
20101 Central Boulevard
Land O'Lakes, FL 34637

Dear Sheriff Nocco,

Congratulations!

We are pleased to inform you the Pasco Sheriff's Office Court Services has met the required standards to become reaccredited by the Florida Corrections Accreditation Commission, Inc.

Your reaccredited status is official as of this date and will remain in effect for a period of three years. Compliance with any future standards approved by the Commission which may be applicable to your agency is part of maintaining your reaccredited status.

You and your staff are to be commended for your diligence, professionalism, and commitment in achieving this highest recognition among Florida's correctional community.

We look forward to working with you and your agency in your continuous pursuit of excellence. On behalf of the Commission, we extend our thanks for your participation and commend you for a job well done!

Sincerely,

Lori Mizell
Executive Director



Florida Corrections Accreditation Commission, Inc.

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May 31, 2018

Sheriff Chris Nocco
Pasco Sheriff's Office
Court Services
20101 Central Boulevard
Land O'Lakes, FL 34637

Sheriff Nocco,

Enclosed you will find a copy of the team leader's final report from your accreditation assessment. The Commission's next meeting is scheduled for June 19, 2018, at Omni Orlando Resort at ChampionsGate, 1500 Masters Boulevard, ChamplonsGate, Florida 33896, and telephone 888-444-6664. The Commission meeting agenda is enclosed for your review.

Your agency will be reviewed by a panel of Commissioners prior to the regular business meeting. You have been assigned for review by Panel A. Reviews will begin at 9:00am, followed by the general business meeting at 10:30am. At the beginning of your agency's review, you will be given the opportunity to give a brief description of your agency size and service community. Please keep your comments to no more than two minutes. You will also be given the opportunity to make additional remarks after the panel vote is taken. At the general business meeting, your agency's accreditation will be voted on by the full Commission.

The Commission expects the agency Chief Executive Officer will attend the Commission meeting. In the event the Chief Executive Officer is unavailable to attend, a high ranking agency official should be present to represent the agency. Questions will be asked in reference to your assessment and the operation of your agency. The very nature of the Commission Review processes may require a level of expertise and institutional knowledge commensurate with this level of authority.

For your convenience, information is enclosed if you would like to order additional accreditation merchandise. If ordered prior to the Commission meeting, it can be delivered there.

If you have any questions, or require any additional information, please do not hesitate to contact me.

We look forward to seeing you in Orlando!

Sincerely,

A handwritten signature in blue ink, appearing to read "Lori Mizell".

Lori Mizell
Executive Director

Enclosure

To: Florida Corrections Accreditation Commission, Inc.
From: Sarah Kenniff, Team Leader
Date: April 17, 2018
Re: Pasco Sheriff's Office Detention Facility
Full Compliance Assessment Report
March 20-22, 2018

A. Agency/Assessment Information

Chief Executive Officer: Sheriff Chris Nocco
Accreditation Manager: Sergeant Theresa Barnann

Standards Manual Version: 4.05

Previous Accreditation Dates: 1998, 2000, 2003, and 2006

Assessment Team Recommendation: Reaccreditation

Assessment Team

Team Leader: Sarah Kenniff
Sarasota County Sheriff's Office
sarah.kenniff@sarasotasheriff.org

Lieutenant Craig Carroll
Leon County Sheriff's Office
carrollc@leoncountyfl.gov

Officer Andrew Lovings
Jacksonville Sheriff's Office
Andrew.lovingjsr@jaxsheriff.org

B. Standards Summary Tally

Status	Mandatory Standards	% of Applicable Mandatory Standards	Other-than-mandatory Standards	% of Applicable Other-than-mandatory Standards	Total Standards
In Compliance	177	100.0%	79	100.0%	256
In Compliance (Comparative Compliance)	0	0.0%	0	0.0%	0
Not in compliance	0	0.0%	0	0.0%	0
Not applicable	2	1.1%	2	2.5%	4
Elected 10%	0	0.0%	0	0.0%	0
Not Set	0	0.0%	0	0.0%	0
Total:	179		81		260

Total <i>Applicable</i> "Other-than-mandatory" Standards	79
Maximum allowable number of Elected Standards	7

C. Agency Profile

The Pasco County Sheriff's Office Detention Facility, located at 20101 Central Boulevard in Land O'Lakes, and was dedicated on March 1, 1991. The Detention Center, including the Sheriff's Office's administrative sections, spans 350,000 square feet, comprised of two buildings with a rated capacity of 1432 beds. The current population is approximately 1595 inmates. It is staffed by 319 certified officers and 63 civilians.

It is a two-story reinforced masonry building, consisting of four Inmate housing units and a central administrative and support core. Three of the housing units contain a total of 96 cells divided into six 16-cell units, each with dayroom space. Each unit has one handicap-accessible cell, with one unit containing eight cells designated for single occupancy, high risk inmates. All other cells are equipped with double bunks. The newest addition consists of three floors with four housing units; each contains a total of 64 beds using an open dormitory direct supervision model.

The support core consists of administrative offices, kitchen, laundry, warrants, transport, intake/release, arraignment court and inmate program areas. In addition, there is a 67-bed medical/psychiatric unit.

Each inmate housing unit is staffed by a deputy for a 12-hour shift who is responsible for the control of the inmates. This system helps to reduce the number of staff necessary to operate the facility and also reduces inmate violence and vandalism. It

enhances interaction between inmates and staff and reduces the frequent and costly movement of inmates by providing services directly within the housing areas.

The Minimum Security Annex (MSA) is a reduced custody cost solution for Pasco County's ever-increasing inmate population. The building is a tension membrane structure that is designed to withstand 110 mile per hour winds. It can house up to 96 inmates who are awaiting trial. More than \$18,000 worth of inmate labor was used in the construction of peripheral elements of the MSA. The MSA facility has passed state mandated review by Florida Model Jail Standards inspectors.

D. Assessment Summary

On March 20, 2018, the team was met at the hotel lobby by Accreditation Manager Sergeant Theresa Barmann and escorted to the jail facility. An entrance interview was conducted with the following agency personnel:

Major Stacey Jenkins
Captain Tim Slaughter
Lieutenant Warren Jones
Inspector Jennifer Christensen
Sergeant Theresa Barmann
Sergeant Jamie Sessa
Sergeant Bradley Drake
Sergeant Jeff Mason
Sergeant Steve Estwood
Sergeant Edwin Meyer
Corporal Michael Greenwood
Corporal Nicole Ojeda
Corporal Billy Russell
Deputy Chris Wieck
Deputy Roger Smith
Deputy Elizabeth Weaver

Deputy Joe Nieves
Deputy Jacob Hobbs
Deputy Shartavius Hilson
Deputy Jonathan Rada
Deputy Paul Johnson
Deputy Steven Gully
Deputy Antoinette Johnson
Deputy Steven Stewart
Deputy Leslie Jones
Trinity Supervisor Joseph Mazza
Baker Willis Gay
Mail Clerk Toni Ann Drankwalter
Programs Technician Heidi Smith
Chaplain James Bowman
CCS Administrator Renee Bingham
Detention Records Clerk Tammy Heintzelman

Each assessment team member introduced him/herself and relayed the commission's philosophy and mission, as well as the team's commitment to conduct a fair and impartial review of the agency.

Major Jenkins was very supportive of the process and assured the team that she and her staff were available to provide any information required for the assessment. She also relayed her commitment to the FCAC accreditation process and the accountability it requires of the facility and its members. After the entrance interview, the team was shown to its work area and shortly thereafter the assessment team was given a brief tour of the facility by Accreditation Manager Sergeant Theresa Barmann and Corporal Nicole Ojeda, including inmate property, booking, laundry, warehouse facilities, kitchen,

medical unit, and housing units. During the facility tour, all personnel encountered were very professional and knowledgeable. After completing the facility tour, the team began its file review.

The assessment team worked diligently to complete the file review during day one. On the second day, the team conducted interviews with numerous members of the facility throughout the day, and attended night shift briefing. The assessment team found every member of the agency to be eager to answer all questions posed to them.

Assessor Lovings interviewed and observed the security operation of G4S security, and interviewed G4S Officer Schultz in the security monitoring room above inmate housing. Officer Schultz was able to correctly explain the policy, procedures, and her responsibilities during a medical emergency within the housing unit. Assessor Lovings inquired about the absence of a first aid kit in the control room, and Officer Shultz was able to show the nearby first aid cart and explained that nursing staff are able to respond within four to five minutes after being alerted to a medical incident.

Assessor Lovings spoke with staff in the medical clinic. Medical personnel were able to explain the inmate sick call procedure and showed Assessor Lovings where inmate medical records were maintained and secured. Medical licenses were posted in the immediate area, and the unit as a whole was well organized and clean. The head nurse showed Assessor Lovings sharps inventories and biohazard storage, both of which were secured. She also showed several examination and security rooms located in the area.

Assessor Lovings toured the pharmacy. Medications were stored and secured in blister packets and bottles. Inventory accountability was in order. Refrigeration was compliant with accreditation standards.

Assessor Lovings observed a medications pass to an inmate housing unit, which was in order and controlled. During the medications pass, the nurse also explained emergency treatment protocols, if needed.

Assessor Lovings found the medical staff to be informative, polite, and very knowledgeable about the policies and procedures related to their work functions.

Assessor Lovings spoke with several deputies about inmate hygiene. All explained that unless an inmate is on self-harm or disciplinary confinement they can shower when it is available, but at a minimum twice a week. If an inmate is on self-harm or disciplinary confinement, there are certain times when an inmate may exit his cell to shower with no other or limited inmate contact. Other opportunities to shower are when an inmate returns from work. Liquid soap is provided daily at no cost to the inmate.

Deputies Gully and Der explained there are scheduled times and days depending on the inmates' location and status, where an inmate may have their hair cut. Razor, tooth brush and paste are also provided by staff, for the inmates to use as needed. They

advised that sanitation carts are prepared and delivered to the inmate housing locations three times a day. They are stocked with the required cleaning equipment and cleaning fluids. Under the supervision of housing deputy, the housing trustees use said items from the cart to thoroughly clean their dorms.

Assessor Lovings toured the warehouse where the sanitation cleaning chemicals are stored. Sergeant Meyers and Sergeant Mason explained chemical access procedures. The MSDS for stored chemicals were observed. Assessor Lovings interviewed Deputies Gully and Owens about the laundry process. They explained how often the inmates exchange linen and how linens are separated. They further explained the procedure for handling biohazardous linen/clothing. They also explained how the large chemical containers needed for washing are staged and secured in the immediate area, and moved and uploaded to the machines as needed by the maintenance or warehouse deputies.

Laundry trustees expressed how they are learning how to sew/repair clothing and mattresses in the adjacent portion of the laundry room.

Assessor Lovings interviewed Ms. Blume and questioned her on the commissary process. Commissary items are completed via computer tablets. Inmates interviewed had no major complaints about receiving commissary items in a timely manner.

Assessor Lovings interviewed Ms. Uhl about inmate programs. There are numerous programs to participate in, including personal and family development, GED, high school diploma (for juvenile offenders), continuing education, trade skill certifications, etc. The inmates have an opportunity to attend said programs at different times and days throughout the week. They have training program instructors, community outreach, and faith and work based programs. Most are pre-screened volunteers who are allowed into facility to teach such courses. The programs unit, along with the chaplain, is responsible for satisfying requests for faith-based reading materials.

Inmates assigned to the welding and carpentry shop can earn a certificate in said trade while incarcerated. If they are released before completion, they can continue their training through a local college that has workforce programs with their curriculum.

Assessor Lovings toured both male and female housing units. Civilian security officers provide security monitoring via cameras and control the operation of doors of the housing and hall areas. One deputy is assigned within the housing unit, conducting security rounds and logging housing unit activities. Housing unit deputies interviewed explained recreation and visitation privileges, and were able to answer questions relating to medical emergencies, evacuation procedures, and inmate disturbances. The dorms were clean and free of debris. Inmates had no major complaints about housing conditions.

Assessor Lovings interviewed deputies and commanders of different response teams. An inspection of tactical equipment and vehicles was made. Commanders explained the

interview and selection process and the deployment criteria. The deputies and commanders of the different units were extremely knowledgeable and confident in their ability to perform in a moment's notice.

Assessor Carroll visited intake, property, and releasing. Sergeant Drake described the entire process of bringing an inmate from the sally port all the way to release. Sergeant Drake answered all questions correctly and provided input to every scenario posed during the process. Sergeant Drake also explained the juvenile intake area. After the walk-through was complete, Assessor Carroll had a full understanding of the facility's intake and release process, which complied with all applicable standards.

Assessor Carroll inspected the maintenance tools with Pasco County facilities maintenance technician Ed Congo and all were orderly and accounted for on the inventory sheet. Assessor Carroll then inspected the kitchen, accompanied by security personnel and Trinity staff. Deputies Wood and Schiller escorted Assessor Carroll through all the areas of the kitchen and answered questions posed. All cutlery and chemicals were accounted for and appropriately stored behind locked doors. Assessor Carroll interviewed several inmate workers who stated they enjoyed the assignment and the schedule. Trinity supervisors Mazza and Gay also answered questions posed and explained Trinity-provided inmate meals and staff dining. Trinity also provided all requested food service certifications. The food preparation line for the inmate lunch trays was observed, as was inmate feeding in several housing units. The kitchen was clean, organized, and complied with all related standards.

Assessor Carroll visited the juvenile housing area to observe passing of the meal trays and to inspect the area for compliance with applicable standards related to juvenile inmates. Deputy Flood explained what his responsibilities were within the housing unit. At the time of the assessment only six juveniles were housed that had been remanded to the facility's custody and two were on separation. Juvenile logs were completed every ten minutes and the officer was stationed where he had constant view of the inmates. All applicable standards were met and the pod was clean and quiet.

Assessor Carroll inspected the confinement unit where he interviewed several inmates in administrative and disciplinary confinement. Corporal Ladouceur and Deputy Stafford explained the facility's classification system and the way each inmate was handled in this area. The inmates confirmed through interviews that they receive the appropriate privileges, shower time and exercise. Assessor Carroll took the opportunity to interview inmates in this housing unit about other standards-related services, all of whom confirmed they receive services according to applicable standards. Although this housing unit was at capacity it was clean and orderly.

Assessor Carroll attended a weekly re-classification meeting that comprises a captain, sergeants, corporals, deputies, classification personnel and medical staff. They review high risk, special needs and separation inmates every Wednesday. This well-organized meeting helps determine when an inmate's classification may be changed. The

classification unit is comprised of several civilian personnel and certified staff, all of whom were happy to answer all questions posed.

Assessor Kenniff met with Sergeant Rosenbloom and Ms. Gina Trani to discuss the procedures for special duty details. They explained that deputies who are dual certified are eligible to participate in the special detail program, and how the approval/revocation process works for off-duty employers.

Assessor Kenniff met with Professional Standards Inspector Jennifer Christensen in the Internal Affairs department. The agency's Internal Affairs department is completely secured and admittance is monitored at all times during the work day by the administrator assigned to the section. During off duty hours, the department is secured and only those personnel assigned to the department and the bureau commander have access. All internal affairs files were properly secured according to accreditation standards. Inspector Christensen provided samples of completed internal affairs investigations which showed all proper notifications were made to the affected employee throughout the process.

Assessor Kenniff inspected both the West and East Courthouse locations and interviewed SRO Thiemann, who was temporarily assigned to the courthouse over Spring Break, and Sergeant Grady, Corporal Wimer, Corporal Ferguson, Bailiff Mitchell, Bailiff Eastman and Bailiff Niemann. Fire alarms and heat and smoke detection systems were observed, evacuation maps were appropriately posted, and fire suppression equipment was readily available. Weapons storage was observed and deputies had two-way radios to communicate with the control rooms in case of emergency. The control rooms were equipped with cameras to constantly monitor all areas where prisoners may be placed, including holding cells. There were adequate cells to separate male, female and juvenile prisoners. Signage relating to access of medical services was adequate. Both courthouses had a first aid kit available within the control room. Upon inspection, all items in the kit were current.

Assessor Kenniff met with Ms. Gonzalez-Colon and Ms. Donoughe in the Fiscal and Payroll section. She observed the computerized accounting system and Ms. Donoughe explained the budgeting process and how the monthly accounts provide management with year-to-date expenditures and the unencumbered balances for their respective sections. Ms. Donoughe also explained the agency's inventory control system and methods for the disposal of fixed assets.

Assessor Kenniff interviewed personnel throughout the facility regarding personnel policies and procedures, including how they receive notification that a policy has been revised, how they acknowledge receipt of a new/revised policy, how often they receive performance evaluations, how they report exposure to a blood-borne pathogen, and types of training they received upon hire. All employees answered questions appropriately and enthusiastically.

Assessor Kenniff interviewed inmates throughout the facility regarding meals, laundry, and recreation, mail and commissary privileges. All inmates spoke favorably about their incarceration experience.

On Thursday, March 22, the assessment team finished their observations and interviews and concluded the assessment with an exit interview with the following personnel:

Sheriff Chris Nocco	Corporal Christine Dzikonski
Major Stacey Jenkins	Corporal Sherryl Johnson-Tandy
Captain Tim Slaughter	Corporal Brian Deehan
Captain Rachael Williamson	Corporal Ekaterini Ladouceur
Captain Chris Beaman	Corporal Billy Russell
Inspector Jennifer Christensen	Corporal Anthony Hallaian
Lieutenant Jennifer Zoccoli	Deputy Kevin Terwilliger
Lieutenant Leslie Strube	Deputy Steve Gully
Lieutenant Jeremy Colhouer	Deputy Jonathan Rada
Lieutenant James Rollston	Deputy Shartavius Hillson
Lieutenant Kimberly Riggans	Deputy Antoinette Johnson
Sergeant Jeff Mason	Deputy Jacob Hobbs
Sergeant Edwin Meyer	Deputy Paul Johnson
Sergeant Jamie Sessa	Deputy Leslie Jones
Sergeant Steven Eastmond	Inmate Programs Coordinator Jillian Uhl
Sergeant Joseph Allen	Programs Technician Ellen Elen
Sergeant Daniel Prybyzski	Programs Technician Heidi Smith
Sergeant Don Grogan	Mail Clerk ToniAnn Drankwalter
Sergeant Robert Grady	Records Clerk Tammy Heintzelman
Sergeant Tim Ceresoli	Baker Willis Gay
Sergeant Theresa Barmann	Trinity Supervisor Joseph Mazza
Corporal Nicole Ojeda	CCS Administrator Renee Bingham

- E. Standards Noncompliance Discussion: None.**
- F. Corrective Action Discussion: None.**
- G. Standards Elected for Exemption (10 Percent): None.**
- H. Standards Verified by the Team as "Not Applicable" to the Agency**

2.02M	13.04M	16.02
28.04		
- I. Standards, the Status of Which, Were Changed by Assessors: None.**

J. Public Information Activities: None.

K. Exemplary Policies/Projects/Procedures

Due to the overwhelming number of homeless veterans in Pasco County and an increase in veterans being incarcerated, the Pasco Sheriff's Office decided to take action. In February 2014, a Veterans Housing Unit was created at the detention facility in order to give these veterans an opportunity to become productive members of society.

The goal is to connect veterans with services such as counseling, rehabilitation, job placement, life skills, housing options and access to veteran outreach programs within the community. This housing is completely voluntary, and is a great opportunity for veterans who have fallen on hard times. These veterans have served this country, and although they are paying their debt to society for the crimes they have committed, this program is able to give them their pride and integrity back. Many of these inmates suffer from depression, post-traumatic stress disorder, mental health issues and substance abuse problems. Some of these problems may be the result of their military service. These veterans are easier to reach while incarcerated, and many are more willing to accept the help under these unfortunate circumstances.

The goal of Pasco Sheriff's Office is not just to house inmates, but to provide them the necessary tools to be rehabilitated when released back into society with a fresh new start. Many qualify for veteran's assistance, which enables them to get back on their feet when they are released. In 2017, incarcerated veterans attended 636 veteran-assistance programs offered at the detention facility. The Sheriff's Office has established an effective partnership with Career Source of Pasco-Hernando, WestCare, St. Vincent De Paul, Boley Centers, and the Veterans Administration in providing inmates veteran outreach services, veteran education programs and veteran assistance. The success is definitely a combined effort with assistance from the Sixth Judicial Circuit Veterans Treatment Court. It is a court-supervised, comprehensive treatment court for non-violent misdemeanor and felony defendants, who are serving or have served in the armed services. Veterans Treatment Court is a 12 to 24 month program. Those who have completed treatment and remain drug free and complete all of their pre-trial intervention or probation requirements may petition the court for early termination. Successful completion may also result in dismissal of charges, adjudication being withheld and/or early termination of probation.

The Veteran's Housing Unit allows inmates who have served in the military the opportunity to better themselves, and seek the services needed at a time when they need it most.

M. Summary and Recommendation

The Pasco Sheriff's Office Detention Facility is an impressive jail operation. Its management clearly holds its members to the highest professional standards. The

assessment team found all the members it encountered to be well-spoken in their specialty areas and knowledgeable of facility policies related to accreditation standards. Sheriff Nocco demonstrated a strong commitment to the accreditation process and support for the Florida Corrections Accreditation Commission.

Based on the observations and interviews of the assessment team, it is clear that the Pasco Sheriff's Office Detention Facility has fully embraced FCAC's accreditation standards as a way of doing business on a day-to-day basis. It is the consensus of the assessment team that the Pasco Sheriff's Office Detention Facility be reviewed for full accreditation before the Commission at the next scheduled meeting.

Submitted by Sarah Kenniff, Team Leader

